Getting Started: SuccessFactors Test & Demo Instances

Each SuccessFactors test & demo instance is essentially a clone of one of several predefined BizX Core masters, running in a live environment. Options currently include:

- NGD BestRun masters: staged with demo data and scenarios for typical customer use cases.
- Best Practices (BP) masters: including all configurations of the SAP SuccessFactors rapid-deployment solutions.

Additional product modules** will be added to the NGD BestRun master throughout 2017. Current availability of all other modules is limited.

High-level Process Overview

1. Access the Cloud Ops Portal
   - You must have a valid SAP ID in order to access the portal. If you do not yet have an SAP ID, follow the guidance provided on the portal login page.
   - Your partner organization must also be registered. You will receive guidance via the portal to have your organization registered if required.
   - When you have access to the portal, log in and proceed to Step 2.

2. Request a Provisioning Account
   - Submit a Restricted Access Request – Demo for a BizX Provisioning Account in a Demo environment.
   - You will need to supply this Provisioning Account User ID in Step 3.

3. Generate a Demo Instance
   - Use the automated Demo Request Tool to create a cloned instance of one of the available demo masters and map your Provisioning User ID to the instance.
   - The process takes less than one hour. You will see the status change from In Progress to Complete.
   - You will immediately receive the URL of your demo instance and your login credentials via email.
   - Log-in and Go!

Resources

**Web resources**

- [https://partneredge.sap.com](https://partneredge.sap.com)
- [SuccessFactors HCM Suite](https://partneredge.sap.com)

**HCM Cloud Operations Portal**

The detailed Demo Request Tool User Guide includes information regarding obtaining access to the Partner Portal, Requesting a provisioning account, and accessing the Demo Request Tool to generate your test & demo instance.

**Support**

- Ops Service Desk for issues regarding Provisioning Accounts, access rights, etc. submit a Contact Us request under the Support tab on the HCM Cloud Ops Portal.

**Recommended Training**

- [SuccessFactors HCM Suite](https://partneredge.sap.com)
- [HCP Extension Scenario for SuccessFactors](https://partneredge.sap.com)

Note: Updated 7/12/2017. This replaces previously released versions of this document.